BEHAVIORAL HEALTH CRISIS RESPONSE SYSTEM EXPANSION
Planning and Design

1. Identify Goals
    a. Improve outcomes for people experiencing behavioral health crises
    b. Enhance integrated systems of behavioral health response & support
    c. Safely reduce unnecessary law enforcement dispatches

2. Identify population we intend to serve

3. Research elements of successful programming
    a. Program components
    b. Resources needed – personnel, vehicles, community supports
    c. Consider Cost vs. Return on Investment

4. Collect data to understand the problem(s) and potential points of intercept

5. Identify current resources, processes, and then assess community capacity
    a. Dispatch call centers (911 and Crisis Line)
    b. Outreach and Engagement Teams (HOT, CORS, MCOT, DCR)
    c. GRACE and LEAD
    d. Community Paramedicine/Integrated Health Response programs
    e. Behavioral Health Law Enforcement personnel
    f. Intensive Behavioral Health programs (PACT, IOP)
    g. Specialty Courts (Mental Health and Drug Court)
    h. Personnel expertise and availability
    i. Create flow chart of current crisis response programs/connections/linkages

6. Determine what/where/how existing programs may align to achieve goals
    a. Build upon current programs, services, and response systems
    b. Create bridges or new alignments among programs
    c. Establish Crisis Stabilization Center as the hub
    d. Identify and confirm Behavioral Health and Social Service partnerships

7. Determine what services/programs may need to be created anew

8. Engage stakeholders and funders

9. Develop program/services and budget

10. Recruit Providers